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In the Matters of	)	
	)	
IP-Enabled Services	)	WC Docket No. 05-196
	)	
E911 Requirements for IP-Enabled	)	
Service Providers	)	
	)	

PC Connection, Inc. (“PCC”) submits this Subscriber Notification Report pursuant to the Public Notice issued by the Enforcement Bureau on July 26, 2005 (DA 05-2085) in WC Docket Nos. 04-36 and 05-196. PCC does not admit that it is a provider of interconnected voice over Internet protocol (“VoIP”) service but nonetheless submits this Report in order to ensure compliance with whatever obligations it may have under the Commission’s rules governing enhanced 911 (“E911”) capability.

NO EMERGENCY SERVICES or 911 DIALING.

You acknowledge and understand that the Service does NOT support traditional 911 or E911 access to emergency services. The IP Connection phone and this Service should not be relied upon for emergency or 911 calls, and this phone or service does not replace regular telephones or telephone service for emergency 911 calls. We advise you to have a regular telephone available for emergency 911 calls.

If you use IP Connection to attempt a 911 emergency call anyway, you may be significantly delayed or routed to a call center far away from your

actual location. If you do call 911 using IP Connection even though we advise you to use a regular telephone to call 911, you must immediately tell the dispatcher your actual physical/geographical location and follow his or her instructions carefully.

#### Automated Number Identification

At this time in the technical development of IP Connection 911 dialing, it may or may not be possible for the Public Safety Answering Point (PSAP) and the local emergency personnel to identify your phone number when you dial 911. Koncept's system is configured in most instances to send the automated number identification information; however, one or more telephone companies, not Koncept, route the traffic to the PSAP and the PSAP itself must be able to receive the information and pass it along properly, and PSAPs are not yet always technically capable of doing so. You acknowledge and understand that PSAP and emergency personnel may or may not be able to identify your phone number in order to call you back if the call is unable to be completed, is dropped or disconnected, or if you are unable to speak to tell them your phone number and/or if the Service is not operational for any reason, including without limitation those listed elsewhere in this Agreement.

#### Automated Location Identification

At this time in the technical development of IP Connection 911 Dialing, it is not possible to transmit identification of the address that you have listed to the Public Safety Answering Point (PSAP) and local emergency personnel for your area when you dial 911. You acknowledge and understand that you will need to state the nature of your emergency promptly and clearly, including your location, as PSAP and emergency personnel will NOT have this information. You acknowledge and understand that PSAP and emergency personnel will not be able to find your location if the call is unable to be completed, is dropped or disconnected, if you are unable to speak to tell them your location and/or if the Service is not operational for any reason, including without limitation those listed elsewhere in this Agreement.

#### Alternative 911 Arrangements

You acknowledge that IP Connection does not offer primary line or lifeline services. You should always have an alternative means of accessing traditional E911 services.

Notwithstanding the clarity of these statements, PCC will endeavor to notify each of its relevant subscribers (*i.e.*, those to whom PCC is required to provide such notification) by August 29, 2005 of the E911 limitations of its service in the manner specifically contemplated by the Commission's rules and orders. In particular, PCC intends to contact each relevant subscriber concerning the E911 limitations of PCC's service and will attempt to obtain an affirmative acknowledgement from each such subscriber that he or she understands the information provided. In addition, PCC intends to send each such subscriber warning stickers or other appropriate labels concerning these limitations and instructing the subscriber to place the stickers or labels on or near the telephone equipment used in connection with PCC's service. PCC has yet to provide these notifications, but intends to do so within the next several days. PCC does not expect to receive affirmative acknowledgements from all of its relevant subscribers by August 29, 2005, but hopes to receive acknowledgements from a majority of those subscribers by that date. In accordance with the Commission's current guidance, PCC presently intends to suspend service to any relevant subscriber who does not, by August 30, 2005, provide such affirmative acknowledgement until such time as the acknowledgment is received by PCC. PCC presently intends to store within its legal department the records of the affirmative acknowledgements received.

The PCC officer responsible for the Company's compliance efforts with respect to the Commission's E911 requirements is Kenneth A. Grady, Vice President, General Counsel and Secretary, PC Connection, Inc., 730 Milford

Avenue, Merrimack, New Hampshire 03054. Mr. Grady's phone number is 603-683-2696 and his email address is [kgrady@pcconnection.com](mailto:kgrady@pcconnection.com).

Respectfully submitted,

s/Bradford M. Berry  
William Richardson  
Bradford M. Berry  
WILMER CUTLER PICKERING  
HALE AND DORR LLP  
2445 M Street, NW  
Washington, DC 20037-1420  
(202) 663-6000

*Counsel for PC Connection, Inc.*

August 10, 2005

### **Certificate of Service**

I, Mary Beth Caswell, do hereby certify that true and accurate copies of the foregoing Subscriber Notification Report of PC Connection, Inc. were served this 10th day of August, 2005, upon:

Marlene Dortch, Secretary (via electronic filing)  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

Best Copy and Printing, Inc. (via e-mail [fcc@bcpiweb.com](mailto:fcc@bcpiweb.com))  
Portals II  
445 12th Street, S.W.  
Washington, D.C. 20554

Janice Myles (via e-mail [janice.myles@fcc.gov](mailto:janice.myles@fcc.gov))  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

Byron McCoy (via e-mail [byron.mccoy@fcc.gov](mailto:byron.mccoy@fcc.gov))  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

Kathy Berthot (via e-mail [kathy.berthot@fcc.gov](mailto:kathy.berthot@fcc.gov))  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

s/Mary Beth Caswell  
Mary Beth Caswell